

OFFICE HOURS

Hastings Area

Monday , Tuesday , Thursday &
Friday – 9.00am to 4.00pm
Wednesday – Closed

Macleay Area

Thursday & Friday – 9.00am to
4.00pm

Both offices closed for lunch
12:00pm to 1:00pm

COMPLAINTS & SUGGESTIONS

If you have a problem with any part of our
service you have the right to lodge a complaint.
We welcome complaints or suggestions ,as it
helps us improve our service to you.

HOW TO MAKE COMPLAINT?

To make a complaint just ask for a complaint
brochure.

HOW LONG BEFORE I RECEIVE AN ANSWER?

The Executive Office will try to resolve the
problem as soon as possible, usually within
14 days.

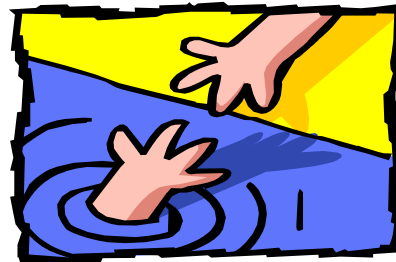
YOUTH HOUSING SUPPORT MID NORTH COAST

HASTINGS AREA OFFICE

155 Gordon Street
P.O Box 837
Phone: (02) 6584 4561
Fax: (02) 6583 6520
hastings@yhs.org.au
www.yhs.org.au

MACLEAY AREA OFFICE

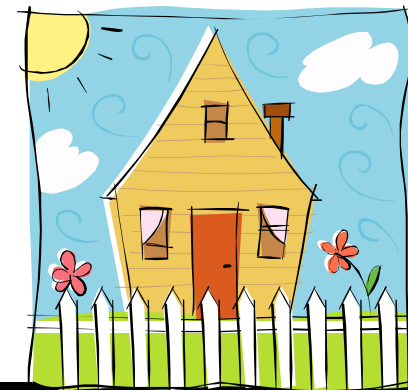
12 Tozer Street
West Kempsey
Phone: (02) 6562 8366
Fax: (02) 6562 2520
charmaine@communityhousingmnc.org.au



A D V I C E ,
R E F E R R A L , A D V O C A C Y ,
S U P P O R T , A S S I S T A N C E
, A D V I S E , R E F E R R A L ,
A D V O C A C Y , S U P P O R T ,
A S S I S T A C N E ,
A D V I S E ,

HELPING YOUNG PEOPLE
IN OUR COMMUNITY

YOUTH HOUSING SUPPORT MID NORTH COAST



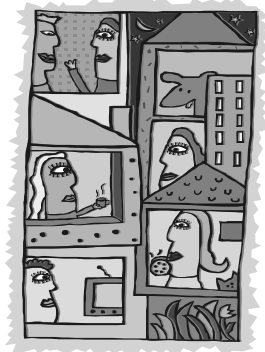
Tel: (02) 6584 4561

R E F E R R A L , A D V O C A C Y , S U P P O R T
, A S S I S T A N C E , A D V I S E ,
A D V O C A C Y , S U P P O R T , A S S I S T A C
A D V I S E , A D V I S E ,

WHAT DOES YOUTH HOUSING SUPPORT MID NORTH COAST DO?

Youth Housing Support Mid North Coast provides young people 16 to 25 with support & referral to other helpful organisations in our community.

The youth Housing Support Worker's can provide advocacy & support to any young person trying to obtain or maintain independent living through a Varsity of housing options.



Helping young people in our community.

SOME OF THE TYPES OF SUPPORT & REFERRALS WE CAN HELP YOU WITH.

- Assistance with obtaining & maintaining independent housing
- Help to obtain & maintain Centrelink payments
- Employment & training
- Family/relationship counselling
- Financial counselling
- Sexual assault/domestic violence
- Assistance with legal/ court issues
- Drug & alcohol support & rehab
- Psychological/psychiatric services
- Physical/intellectual services
- Recreational activities
- Health/medical services
- Material aid
- Living skills/personal development
- Information about other services
- Referral to other services
- Advocacy/liaison on behalf of young people



We can also provide assistance with your children

The Youth Housing Worker can provide support / help for your children, either directly or by referral.

- Help with behavioural problems
- Childcare options
- Liaison with Kindergarten/schools
- Access arrangements
- Recreational activities
- Sexual/physical abuse
- Counselling

PLEASE NOTE:

YOUTH HOUSING SUPPORT MID NORTH COAST IS A MANDATORY REPORTER TO THE DEPARTMENT OF COMMUNITY SERVICES OF YOUNG PEOPLE & CHILDREN WHO ARE AT RISK OF HARM.

